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CONFIRMATION NO. 5019

<b>SERIAL NUMBER</b> 10/620,349	<b>FILING OR 371(c) DATE</b> 07/17/2003 <b>RULE</b>	<b>CLASS</b> 709	<b>GROUP ART UNIT</b> 2155	<b>ATTORNEY DOCKET NO.</b>
<b>APPLICANTS</b> Michael Borek, Lorton, VA; John Lusher II, College Station, TX; Paul Byrne, Dallas, TX; Mitch Lerman, Philadelphia, PA;				
<b>** CONTINUING DATA *****</b> This appln claims benefit of 60/397,344 07/19/2002 ABN * (*)Data provided by applicant is not consistent with PTO records.				
<b>** FOREIGN APPLICATIONS *****</b>				
<b>IF REQUIRED, FOREIGN FILING LICENSE GRANTED** SMALL ENTITY **</b> ** 10/17/2003				
Foreign Priority claimed <input type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after met Allowance Verified and Acknowledged <u>Examiner's Signature</u> <u>Initials</u>		<b>STATE OR COUNTRY</b> VA	<b>SHEETS DRAWING</b> 5	<b>TOTAL CLAIMS</b> 15
		<b>INDEPENDENT CLAIMS</b> 4		
<b>ADDRESS</b> Michael J. Borek 6905 Trestle CT Lorton, VA22079				
<b>TITLE</b> System and method for troubleshooting, maintaining and repairing network devices				
<b>FILING FEE RECEIVED</b> 482	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees ( Filing ) <input type="checkbox"/> 1.17 Fees ( Processing Ext. of time ) <input type="checkbox"/> 1.18 Fees ( Issue ) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	